

# LEICESTERSHIRE SAFER COMMUNITIES STRATEGY BOARD 10<sup>th</sup> DECEMBER 2021

# LSCSB UPDATE: LEICESTERSHIRE COUNTY COUNCIL COMMUNITY SAFETY TEAM - COMMUNITY TRIGGER

# Background

- 1. The Community Trigger (CT) is a statutory process which allows members of the public to require Community Safety Partnerships (CSPs) and where relevant, Registered Housing Providers (social landlords), to review their response to complaints of anti-social behaviour if the relevant threshold is met.
- 2. Community Triggers can be raised by victims or representatives of victims, and victims can be individuals or businesses.
- 3. To provide a consistent approach to the use of the CT, a Policy was agreed between all 10 Local Authorities (LAs) within Leicester, Leicestershire & Rutland (LLR) and Leicestershire Police in 2018.
- 4. As part of a partnership review of the LLR CT Policy in 2021, a paper was brought to the Board meeting in June with regards to the proposed updated CT appeals process. This paper is to update on the Policy review and agreed appeals process.

#### Notable developments and challenges:

#### **Past Year**

- 5. Following a legislation update at the beginning of 2021, a partnership review of the LLR CT Policy was undertaken by a Task & Finish Group which looked at the existing policy and made updates to a number of areas, one of which being the appeals process, which was not previously detailed within the policy.
- 6. The Task & Finish Group found that in some neighbouring localities, CT appeals are managed by the Office of the Police and Crime Commissioner (OPCC). After consultation with our OPCC, it was confirmed that this was not the intention for Leicestershire at this time and as such, the alternative recommendation was that appeals be managed by another partnership CSP chair, in order to be impartial.
- 7. This recommendation was agreed by the Board as well as the Leicester and Rutland Community Safety Partnerships, and it was requested that an update be brought back once the details of the process were finalised. This is now the case and the Policy has been updated and signed off by the partnership.

# **Coming Year**

- 8. The LLR Policy Document and related template documents have all been sent to partners via the Anti-Social Behaviour (ASB) Delivery Group and have been added to the shared ASB recording system, Sentinel, to ensure that they are accessible and that each partner is utilising the same documentation.
- 9. Training will now be offered to CSP Chairs, initially around ASB processes (in order to provide the required background to partnership ASB management processes) and subsequently around the CT appeals process.

#### Key issues for partnership working or affecting partners

10. It is advised that CSP Chairs be aware of relevant ASB processes as well as the updated CT appeals process to ensure they are prepared if it is required that they handle an appeal.

# **Recommendations for the Board**

- 11. It is recommended that:
  - (a) The Board notes the contents of this report;
  - (b) CSP Chairs across LLR attend ASB and CT training which will be offered in the new year.

#### Officers

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# **Appendices**

Appendix - Leicester, Leicestershire and Rutland Anti-Social Behaviour Case Review - 'Community Trigger' Policy October 2021